



ALEXANDER YOUTH NETWORK

6220 Thermal Road, Charlotte, NC 28211

March 13, 2020

At Alexander Youth Network, the health and safety of our kids and staff, as well as your health and safety are our top priorities. **Given the current state and local guidelines for COVID-19, beginning Friday, March 13, Alexander will temporarily suspend all visitors including parents and volunteers.**

Visitors include:

- Volunteers
- Parents/ guardians
- External partners (i.e. DSS social workers, Court Appointed Individuals)
- Non-essential vendors

This DOES NOT include clients or those accompanying clients for appointments. Clients and their families will be screened before each in-person visit.

Children and adolescents in our residential programs are learning about the Coronavirus and why it's important to take additional safety precautions. Alexander Youth Network will support parents and caregivers with virtual meetings and phone calls to ensure they stay connected with kids while they are in treatment.

Alexander's community-based and therapeutic foster care programs are all working to implement virtual solutions that will allow our team of therapists, coaches and case managers to continue working with children and families in our programs. Children and adolescents should continue to report to their day treatment program and Alexander will follow the guidelines of each school district. As recommendations and guidelines are updated, we will communicate directly with our families.

As always, thank you to our amazing staff, families, volunteers, and more for their unwavering dedication to our organization amid this week's changes. We appreciate your understanding and commitment to the safety of our kids.

Warmest Regards,

N. Craig Bass
President, Alexander Youth Network